



PORTING REQUEST FORM

CUSTOMER DETAILS

Number(s) to be ported	1.	2.
	3.	4.
	5.	6.
	7.	8.
	9.	10.
Authorization Number		
Current/ Existing Operator		
Customer Name		
Delegated/ Authorised Signatory Name (Prepaid Only)		
Customer Address		
Contact Telephone		
Email		
Identification	Passport	Number: _____
	Drivers Licence	Number: _____
	National Identity Card	Number: _____

EXISTING MOBILE ACCOUNT TYPE Pre-Paid Post-Paid

CUSTOMER DECLARATION

I declare that the information given is correct, that I am appointing the Telecommunications Services of Trinidad & Tobago to close my account or just specific services with the donor operator and to port my number, and that:

- 1 I am the current subscriber for the number to be ported, or (for prepaid only) I am duly authorised in writing to act on behalf of the subscriber.
- 2 I understand that all messages in the voice mailbox & any other ancillary/associated services of my existing operator will be lost.
- 3 I understand that undelivered SMS & MMS messages may be lost.
- 4 I understand that configuration information from my existing account will not be transferred to the new account.
- 5 I understand that associated fax & data numbers will not be ported & will cease to be in service.
- 6 I confirm that I wish to be a registered subscriber with Telecommunications Services of Trinidad & Tobago.
- 7
- 8 I understand that I cannot cancel this porting request after I have sent the validation SMS.
- 9 If my porting request is successful I understand that I will not be able to port my number for a further 180 days.
- 10 I have been informed that I have 8 hours to validate my porting request failure to do so will result in my porting request being rejected & I may be charged a fee.

10 PRE-PAID ONLY

- 11 I understand that any unused prepaid credit with the donor operator will be lost.
- 12 I understand that my porting request will be denied if there is any outstanding Debt (eg Digiloan) on my account.

12 POST-PAID ONLY

- 13 I have paid my last invoice with my existing operator—receipt shown.
- 14 I understand that I may have to pay any early termination charges due to my existing operator before the porting request is approved.
- I understand that I am obligated to pay any subscriptions and call charges to my existing operator until the account is closed by my existing operator, within sixty (60) days of my porting request being completed or otherwise my existing operator may request my number(s) to be disconnected & returned to their network.

In no event shall TSTT be liable to the Customer under the terms of any pre-existing warranties, guarantees or representations made to the Customer by any other service provider or any other third party.

Signature:

RECIPIENT OPERATOR DECLARATION

I confirm that I have checked the customer ID and retained a copy.

Yes

No

Recipient Operator's Authorised Personnel:

Name:
Signature:

Recipient Operator's reference number: